### Port Health & Public Protection (incl. Cemetery & Crematorium) Corporate and Departmental Risks (excluding completed actions)

**Report Author:** Joanne Hill **Generated on:** 06 May 2022



| Risk no, title,<br>creation date,<br>owner               | Risk Description (Cause, Event, Impact)  | Current Risk Rating & | & Score | Risk Update and date of update   | Target Risk Rating & | Score | Target<br>Date/Risk<br>Approach | Current<br>Risk score<br>change<br>indicator |
|--|--|-----------------------|---------|--|----------------------|-------|---------------------------------|--|
| CR21 Air<br>Quality<br>07-Oct-2015<br>Ruth<br>Calderwood | Cause: Levels of air pollution in the City, specifically nitrogen dioxide and fine particles, impact on the health of residents, workers and visitors. The City Corporation has a statutory duty to take action to improve local air quality. Event: The City of London Corporation is insufficiently proactive and resourced, and does not have the right level of competent staff, to be able to fulfil statutory obligations, as a minimum, in order to lower levels of air pollution and reduce the impact of existing air pollution on the health of residents, workers and visitors.  Effect: The City Corporation does not fulfil statutory obligations and air pollution remains a problem, impacting on health. Potential for legal action against the Corporation for failure to deliver obligations and protect health.  Adverse effect on ability to deliver outcomes 2 and 11 of the Corporate Plan | Impact                | 12      | The risk remains unchanged. Defra is consulting on proposed new targets for PM2.5  03 May 2022 | Impact               | 6     | 31-Dec-<br>2024<br>Reduce       | Constant                                     |

| Action no | Action description   |  |                    | Latest Note<br>Date | Due Date        |
|-----------|--|--|--------------------|---------------------|-----------------|
| CR21 001h | Develop baseline model for compliance assessment and publish annual report of air quality data | 3 1 81 1   | Ruth<br>Calderwood | 5                   | 31-Dec-<br>2025 |
| CR21 001i | 100% of vehicles owned or leased by the CoL are electric                                       | The City Corporation continues to add zero emission vehicles to its fleet with 5 hybrid and 17 | Ruth               | 03-May-             | 31-Dec-         |

|           |   | pure electric vehicles. A database has been created of fleet carbon and air pollution (NOx and PM) emissions   | Calderwood         | 2022 | 2025            |
|-----------|---|--|--------------------|------|-----------------|
| CR21 001j | Members Bill for London local authorities | Meetings continue with DEFRA to discuss options for new powers to deal with non-transport sources of air pollution. This includes direct one -to-one meetings and workshops and commenting on consultation documents. Meeting also held with UK100 to discuss their support. | Ruth<br>Calderwood | 5    | 31-Dec-<br>2022 |
| CR211     |   |  | Ruth<br>Calderwood | 5    | 31-Dec-<br>2024 |

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|---|---|-----------------------------|--|----------------------------|---------------------------------|--|
| ENV-PHPP<br>001 Brexit -<br>Impact on Port<br>Health and<br>Animal Health<br>08-Nov-2016<br>Gavin Stedman | Cause: The outcome of Brexit negotiations does not secure continuity of contracts, access to talent, ongoing grant funding and/or security of supply chains.  Event: The City Corporation services fail to prepare appropriately for the end of the Brexit transition period on 31 December 2020. Uncertainty around the potential outcomes until it is too late to react.  Effect: There is a range of potential impacts. The City Corporation's services are disrupted due to increases/changes in trade and as supply chains and contracts are reassessed, potentially increasing cost and reprioritisation of resources. Increased risk to public, animal and environmental health due to legislative changes. Increased risk and cost to consumers. Inadequate IT support if current EU software is replaced by bespoke UK systems that do not have sufficient functionality. Reduction in income if charging regimes are not established as part of Brexit. Potential for increased workload depending on whether agreement is reached from 'no deal' (check everything), through to no checks on EU products based and on risk via a full reciprocal arrangement (status quo). | Impact 24                   | On 28 April 2022, Government announced that the further import controls on EU goods which were due to be phased in from July, will not be introduced in 2022. However, the controls that have already been introduced will remain in place.  The statement goes on to say that Government "will publish a Target Operating Model in the Autumn that will set out our new regime of border import controls and will target the end of 2023 as the revised introduction date for our controls regime, which will deliver on our promise to create the world's best border on our shores".  03 May 2022 | Impact                     | 31-Dec-<br>2023                 | Constant                                     |

| Action no | Action description  |       |                  | Latest Note<br>Date | Due Date        |
|-----------|---|-------|------------------|---------------------|-----------------|
| 001c      | impacts and possible mitigations. Ensure Remembrancer and CoL depts are fully aware of the implications of Brexit |       |                  | 03-May-<br>2022     | 31-Dec-<br>2023 |
|           |   | 8 1 8 | Gavin<br>Stedman | 03-May-<br>2022     | 31-Dec-<br>2023 |

# **Cemetery and Crematorium Risks**

| Risk no, title,<br>creation date,<br>owner  | Risk Description (Cause, Event, Impact)  | Current Risk Rating & | & Score | Risk Update and date of update   | Target Risk Rating & | Score | Target<br>Date/Risk<br>Approach | Current<br>Risk score<br>change<br>indicator |
|---|--|-----------------------|---------|--|----------------------|-------|---------------------------------|--|
| ENV-PHPP-CC 001 Deterioration of buildings, plant and machinery  19-Aug-2015 Gary Burks | Causes: Inadequate proactive and reactive maintenance; failure to identify and communicate maintenance issues Event: Operational or public buildings become unusable. Plants and trees die due to reduced maintenance capacity. Impact: Service capability disrupted; ineffective use of staff resources; damage to corporate reputation; increased costs for reactive maintenance | Impact                |         | Currently there is no Cyclical Works Programme schedule for the site that we are aware of and there have been some recent issues with breakdowns not being responded to in time. However, the City Surveyor is now aware of this and improvements have been promised.  06 May 2022 | Likelihood           | 8     | Accept                          | Constant                                     |

| Acti        | on no | Action description                                |   |            | Latest Note<br>Date | Due Date    |
|-------------|-------|---|---|------------|---------------------|-------------|
| ENV<br>0011 | )     | ways of working to ensure CWP works are delivered | faltered of late. However, the City Surveyor has now been made aware of key issues and improvements have been promised. | Gary Burks | 06-May-<br>2022     | 31-Jul-2022 |

| Risk no, title,<br>creation date,<br>owner                         | Risk Description (Cause, Event, Impact)  | Current Risk Rating & S | Score | Risk Update and date of update  | Target Risk Rating & Sc | core | Target<br>Date/Risk<br>Approach | Current<br>Risk score<br>change<br>indicator |
|--|--|-------------------------|-------|---|-------------------------|------|---------------------------------|--|
| ENV-PHPP-CC 002<br>Systems<br>Failure<br>01-Jun-2016<br>Gary Burks | Cause: IT system failure, including telephony.  Effect: Unable to operate as per normal. Unable to access Gower system. Unable to speak to funeral directors, doctors and internally across the site.  Impact: Burials and cremations may have to be cancelled/no bookings can be taken. Burials in the wrong graves. Loss of income. Reputational damage. | Impact                  |       | Mitigation is in place for GOWER being temporarily offline, but longer-term issues with the system would have a significant negative impact on work. This risk, therefore, remains at Amber. We are unable to mitigate or reduce this risk further at present.  06 May 2022 | Impact                  | 6    | Accept                          | Constant                                     |

| Action no | Action description  |  |            | Latest Note<br>Date | Due Date    |
|-----------|---|--|------------|---------------------|-------------|
| 002a      | significant systems failures Ensure staff are familiar with 'alternate operations' as detailed in the continuity plans IS partners aware that C&C is recognised as a 'critical' | <ul> <li>Systems are in place to account for business continuity:</li> <li>Manual diaries and standalone PCs are available in case the GOWER system is unavailable.</li> <li>Mobile phone backups are in place in case of landline issues.</li> <li>Small printers are available for vital daily print runs.</li> <li>Ongoing action.</li> </ul> | Gary Burks | 06-May-<br>2022     | 31-Jul-2022 |

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|---|--|---------------------|---------|---|-------------------------|------|---------------------------------|--|
| ENV-PHPP-CC 003 Extreme weather  21-Jun-2016 Gary Burks | Cause: Strong winds causing significant tree damage within the cemetery and crematorium landscape Effect: Roads closed, exclusion of the public, disruption to funerals Impact: Significant cost to division and possible loss of income/ negative publicity | Impact              |         | Current and target score remain the same. This risk will remain reportable. There is an ongoing risk of high winds and drought conditions to tree stock at the cemetery. Some localised flooding due to heavy rains occurs over the summer, including some flooding to buildings; this is being monitored.  A full tree survey is due to be undertaken in September 2022.  106 May 2022 | <u>§</u>                | 6    | Accept                          | Constant                                     |

| Action no | Action description  |  |            | Latest Note<br>Date | Due Date        |
|-----------|---|--|------------|---------------------|-----------------|
| 003a      | significant damage to tree stocks and buildings meaning that, for a short period of time, the Cemetery roads could be closed and blocked, and one or more buildings could be out of action.  This is managed through: | Ongoing monitoring action.  • Trees are surveyed and inspected with advisory works carried out. A group of staff within the cemetery team are trained in the operation of chainsaws for clearing fallen trees.  • It is unlikely that storm damage would close the modern crematorium building, but it could damage other service chapels and block roads. The cemetery and crematorium service has 6 service chapels.  • With 3,500 trees around the site, the risks associated with high winds remain.  • Recent storms caused some damage and tree failures but all safety work was carried out by the in-house team. | Gary Burks | 5                   | 31-Oct-<br>2022 |

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|---|--|-----------------------------|---|----------------------------|---------------------------------|--|
| ENV-PHPP-CC 004 Tree and plant diseases  21-Jun-2016 Gary Burks | Cause: Tree disease or infestation.  Effect: Loss of tree stock or exclusion of the public from certain areas of the cemetery.  Impact: Partial closure of site or loss of mature trees and the negative effect that this would have on the landscape. | Impact 6                    | Risk and target score remain unchanged.  • The Oak Processionary Moth infection rate is accelerating. Spraying was completed in April/May. Nest removal is being carried out at present.  • On-site inspections take place twice a year for Massaria at high level. These are conducted by Cemetery & Crematorium staff. There is an ongoing issue with 650+ plane trees.  • A full tree survey for the site is due to be undertaken in September 2022. | Impact                     | Accept                          | Constant                                     |

| Action no | Action description |   |            | Latest Note<br>Date | Due Date        |
|-----------|--------------------|---|------------|---------------------|-----------------|
|           | as usual (BAU).    | Ongoing action.  Oak Processionary Moth treatment works are in place, and inspections for Massaria are taking place.  Works are on target and carried out as business as usual. | Gary Burks | _                   | 31-Oct-<br>2022 |